

Sheltered Housing – Future model of delivery following funding withdrawal from Surrey County Council



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Reason for Further Change in the Sheltered Housing Service

- The ceasing of Housing Related Support funding



Scheme Managers

- **Provide Support**
- **Manage the buildings**
- **Health and Safety**
- **Tenancy Management**

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Implications of no Housing Related Support

- **Unable to use the HRA to fund support**
- **The service will need to change**

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Key objectives for the service going forward ...

- **To retain a manager presence on site to:**
 - reduce the impacts of social isolation for our tenants.
 - help to ensure the safety of tenants and help them to live independently.
 - ensure that the building management and maintenance is effectively managed.
 - enable tenancy sign ups and management are dealt with efficiently.

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Key objectives for the service going forward ...

- **To promote 'Good Neighbour' schemes, encouraging tenants to support one another.**
- **To develop the managers' role to include:**
 - marketing the Schemes to potential tenants.
 - promoting the Schemes as a community hub, to maximise the use of the communal areas, develop links with community groups and parish councils, and become a source of income.

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Rebranding the Service

- Senior Living Schemes
- Senior Living - Business Manager
- Declassify the 2 Extra care schemes

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Consultation needed

- Tenants – Tenants Panel
- Staff
- Members - Comments on the proposed way forward

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